



GOVERNOR'S ADVISORY COUNCIL ON AGING

Meeting Minutes

March 9, 2012

10:00 a.m. to 1:00 p.m.

Arizona Capitol Complex, Executive Tower

Second Floor Conference Room

1700 W. Washington Street, Phoenix, Arizona 85007

Council Members, Liaisons, and Participants Present

Becky Brimhall-Lepire, Charles Brown, George Evanoff, Bernadine Hoffman (Secretary), Marilyn Johnson, Doyle Meredith, Trudy Schuett, Joe Woods (Chairman), C.T. Wright (Vice Chairman), Karen Zanzucchi, Phyllis Antone, Jay Dunkleberger, Nancy Gilliam, Dana Kennedy, and Cindy Saverino.

Council Members Absent

Anne Morrison, Allison Perrin, and Elizabeth Rohn-Nelson.

Council Staff Present

Cathy De Lisa and Kim Jennings.

Guests Present and Signing In

Susan Archer and Jason Ray.

Call to Order & Welcome

Council Chairman Joe Woods called the meeting to order at 10:00 a.m. A welcome, review of recent birthdays, and introduction period followed.

Open Meeting Law Training

Kathryn Marquoit, Assistant Ombudsman for Public Access provided the latest training on Arizona's Open Meeting Law for new Council on Aging members and as a refresher for tenured members and staff. A handout copy of Ms. Marquoit's PowerPoint presentation is available for review through the Council on Aging office.

Senior Star Volunteer Award Celebration

Kristi McShay and Joyce Pokorny of CareMore provided an overview of the Senior Star Volunteer Award program, a part of the Arizona Centennial Volunteer Challenge. According to Ms. McShay, the outreach to seniors is the result of collaboration between the Governor's Commission on Service and Volunteerism, CareMore, 3TV and nonprofits and the campaign theme, "You may retire from your job but you never retire from your community", reminds seniors as well as residents of all ages that remaining involved in the community is beneficial to both the volunteer and their neighborhood. More than 60 seniors were nominated for the Star Volunteer award; four were

selected for the Senior Star Award. A copy of the Senior Star Volunteer Award outline is available for review through the Council on Aging office.

Liaison Reports

Arizona Area Agencies on Aging (AZAA) - Dana Kennedy reported that members of the Arizona Association will join with members of the National Association in Washington D.C. next month and meet with members of Congress; the next quarterly meetings in Phoenix are scheduled May 31st and June 1st.

DES/Division of Aging & Adult Services (DAAS) - Cindy Saverino, reporting on Melanie Starns' behalf, provided updates on the State Health Insurance Assistance Program (SHIP), distributed a flyer on the *Evidence-Based Health Programs* and reported that two members of DAAS have been selected to participate in the DES Director's Transformation Core Team focused on transforming the agency into a person centric service delivery organization by reforming the service delivery model and institutionalizing a new focus on assessment of the customers and delivery of appropriate services using a coordinated case management model. According to Ms. Saverino, the SHIP volunteers provided more than 11,000 client contacts in 2011 and fourth quarter (October, November, December 2011) SHIP Hotline Volunteer Evaluations produced client satisfaction ratings (using a scale of 1 – 4) of 3.5 for quality of content and 3.8 for courtesy of Counselor. The Division of Aging and Adult Services is in the process of procuring and implementing a new data system with participation by the Area Agencies on Aging (AAA) and two AAA pilot sites. A copy of the *Evidence-Based Health Programs* flyer is available for review through the Council on Aging office.

Arizona Health Care Cost Containment System (AHCCCS) – Jay Dunkelberger distributed the Arizona Long Term Care System – *ALTCS Enrollment by County as of March 1, 2012* document. According to Mr. Dunkelberger, SCAN LTC will no longer be serving ALTCS clients as of May 1, 2012, and transfers to other contractors is occurring with case management assistance. In response to questions about monitoring, Mr. Dunkelberger provided an overview of the types of ongoing monitoring that occurs and stated that the operational and financial review of contracted providers will be posted on the AHCCCS website.

Attorney General's Office (AG) – on behalf of Debra Boehlke, Ms. De Lisa shared the following: The department made over 17 presentations in January, 34 in February and visited Sunsites, Kingman, Bullhead City, Lake Havasu, Parker and Quartzite. According to Ms. Boehlke, the AG's task force on elder abuse meets in March, and the office has had several high profile prosecutions.

Break

Council Chairman Woods recessed for a break at 11:39 am and reconvened the meeting at 12:07 pm

Review & Approval of Minutes

Minutes from the January 13, 2012 meeting were reviewed. *Charles Brown made a motion to approve the minutes as presented; Marilyn Johnson seconded the motion. The motion passed unanimously.*

Council Chairman Report

Council Chairman Joe Woods announced the 2012 Council Officers and Committee Chairpersons:

- Joe Woods, Council Chairman
- George Evanoff, Past Council Chairman
- C.T. Wright Vice Chairman
- Bernadine Hoffman, Secretary
- Charles Brown, LPCC Chairman
- Doyle Meredith, MWC Chairman
- Anne Morrison SHAC Chairwoman.

Deputy Executive Director's Updates

Deputy Executive Director Cathy De Lisa reported the office is moving forward on filling the Administrative Assistant III position, has plans for an additional intern from the Arizona Intern in Action Program, and will be relocating this month. Ms. De Lisa also reported the Office on Aging had received an invitation to collaborate again this year on the Arizona Alzheimer's Consortium community event at Rio Vista Community Center on May 25th and had received a request for a letter of support from the ASU School of Nursing and Health Innovation's Hartford Center of Geriatric Nursing Excellence & the Center for Healthy Outcomes in Aging related to an application for the Comprehensive Geriatric Leadership Education project through HRSA. Ms. De Lisa stated the Office on Aging had accepted the invitation to collaborate on the community event and had provided the letter of support.

Committee Reports

Executive Committee – Council Chairman Joe Woods reported the Executive Committee reviewed the priorities or goals established by the GACA Committees, and that Vice Chairman C.T. Wright would be working with the Council Chair to ensure reappointments happen prior to January 2013 to allow leadership to take over at the beginning of the calendar year.

Legislative & Policy Coordinating Committee (LPCC) – Committee Chairman Charles Brown provided a synopsis of the meeting. According to Committee Chairman Brown:

- the final report on Senior Action Day 2011 will be completed after the addition of the Administrative Assistant;
- a review of legislation tracked by the Council on Aging was provided;
- in response to discussion about legislation related to podiatry services, the staff have been asked to try and arrange for a speaker to provide further information; and
- The Older Driver Safety Report Review Committee will meet ahead of the May 10th LPCC meeting.

Committee Chairman Charles Brown expressed appreciation to Jena Grady, Governor's Office on Aging Intern, for her work in support of the Committee and the Council over the past year.

Mature Workforce Committee (MWC) – Committee Chairman Doyle Meredith reported the MWC was focused on the three 2012 priorities: enhancing the website; certification and recertification of mature worker friendly employers, and translating the information received from the survey into a tool kit for job seekers, employers and professionals.

Social, Health & Alzheimer's Committee (SHAC) – Acting Committee Chairwoman Bernadine Hoffman reported the committee received updates on the Arizona Alzheimer's Task Force, the Caregiver Resource Line, and the Arizona Fall Prevention Coalition. In addition, Erin Klug from

the Department of Insurance provided an overview of information collected on mandated insurance benefits that included information from other states and highlights of identified hurdles or barriers to mandating coverage. Mary Busch, Co-Chair of the Oral Health Sub-Committee provided updates on the state's five oral health coalitions, and it was announced that the Arizona Dental Foundation was working to open the former Rio Salado Dental School location as a sliding fee scale dental clinic. According to Ms. Hoffman, an Oral Health Sub-Committee meeting is being planned prior to the May 10th SHAC meeting.

Marketing & Outreach Task Force (MOTF) - GACA staff member Kim Jennings reported the group had been focused on creating the tool kit as promised to the One Stop Career Center staff and will then focus on certification, recertification training for employers and implementing the final marketing plan.

Older Driver Safety Report Review Committee – Committee Member George Evanoff stated the group had not met and plans were underway to schedule the Ad Hoc group prior to the May GACA meetings.

Announcements

Phyllis Antone announced:

- ITCA is looking at elder communities near non elder areas to find creative ways to meet regulations and serve the elders.
- Lee Begay has been elected to the National Area Agencies on Aging Board of Directors.
- Tribe members will be attending congressional hearings April 23 – 27.
- An effort is underway to try and combine high school education programs and elders to address loss of Native American languages.

Becky Brimhall-Lepire announced any Council member wishing to visit a new skilled nursing and rehabilitation facility after the May 11th Council meeting is invited to let the GACA staff know.

Call to the Public

No public comment received.

Adjourn

The meeting was adjourned by Council Chairman Joe Woods at 12:47 pm.

Next Meeting

The next meeting of the Governor's Advisory Council on Aging is scheduled for May 11, 2012. Location to be determined and announced by public meeting notice posted at the GACA website: www.azgovernor.gov/gaca. These meetings are open to the public.