

## Governor's Advisory Council on Aging (GACA) 2014 Aging 2020 Update By Goal

### Goal 1: Make it easier for older Arizonans to access an integrated array of state and aging services.

For older Arizonans to fully participate in all aspects of community living, they and their families need access to information, resources, and services through a variety of venues. To this end, public and private organizations can play a leadership role in making it easier for older Arizonans to find and use the services and resources they need, no matter where in Arizona they may live.

#### Objective 1.1: Provide information and promote understanding of options, benefits, and available services through a range of multi-media formats.

STRATEGIES		Lead Agency	Key Partner	Start/End Dates	Progress/Accomplishments
d.	Develop One-Stop Resource Centers across the state to make it easier to access information on a variety of aging-related topics, issues, and services.	DES, AHCCCS	Area Agencies on Aging, Independent Living Centers, Division of Developmental Disabilities, Governor's Advisory Council on Aging, Alzheimer's Association	7/1/2008-6/30/2014	See DES 2014 Update

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### Goal 2: Increase awareness and understanding of aging issues and help prepare Arizona for an aging population.

The role of education cannot be underestimated in planning Arizona's future. Education permeates nearly every section of the Aging 2020 Plan. Through education, the fears, myths and misconceptions about aging can be changed so that older adults, businesses, providers and Arizona, as a whole, can be free from artificial barriers that prevent all from realizing the full potential of our changing population.

#### Objective 2.3: Educate and prepare the public and private sectors about the value and needs of older Arizonans.

STRATEGIES		Lead Agency	Key Partner	Start/End Dates	Progress/Accomplishments
a.	Partner with the Governor's Advisory Council on Aging to offer educational workshops and/or information to share with tourism industry constituents.	AOT	GACA	Task Completed July 2007	
f.	To coordinate conferences, seminars and educational presentations that bring together key players to explore, discuss, and create heightened awareness of age-related issues, form new partnerships, and expand the participants' knowledge of available resources.	GACA	All Aging 2020 participating state agencies, GACA liaisons, Aging Network	Ongoing	Governor's Advisory Council on Aging (GACA) voted to make this a part of their priority focus for 2015. More than 35 educational presentations on current issues of concern to older Arizonans were offered as part of the GACA meetings in 2014.
g.	Partner with state agencies, aging network partners and public/private organizations to promote the value of mature workers.	GACA	DES, One Stop Career Centers, Community Colleges	Committee ended September 12, 2014	After completion of their strategic process in 2014, the Governor's Advisory Council on Aging voted to sunset the Mature Workforce Committee (MWC) and focus on overall concerns of aging in community. MWC members were invited to participate in the new Aging in Community Committee (AICC) and/or the ongoing Legislative and Policy Coordinating Committee that tracks legislation at the state and federal level impacting older adults and leads

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<u>STRATEGIES</u>		<u>Lead Agency</u>	<u>Key Partner</u>	<u>Start/End Dates</u>	<u>Progress/Accomplishments</u>
					efforts of the Council's Senior Action Days. GACA staff continued to update resources of the Az Mature Worker Website; twenty nine Mature Worker Friendly Certified Employers chose to become recertified in 2014. DES Division of Aging & Adult Services Mature Workforce Program cited as potential leader for ongoing efforts of promoting value of mature workers.

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### Objective 2.4: Prepare the state workforce to better serve and address the needs of an aging population.

<u>STRATEGIES</u>		<u>Lead Agency</u>	<u>Key Partner</u>	<u>Start/End Dates</u>	<u>Progress/Accomplishments</u>
q.	Promote awareness and provide education on the varying phases of aging to address the phases.	DES	GACA/ALL	7/2005 - Ongoing	DES 2014 Update - No activity at this time.

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### Goal 3: Increase the ability of older adults to remain active, healthy and living independently in their communities.

Arizona has the most to gain in promoting healthy and active living for its residents, regardless of age. With greater longevity and increasing population growth, Arizona's economy can continue to prosper or be hindered due to ever-increasing health care costs due to poor health and chronic disease. Health promotion and disease prevention are just two strategies that can help us define Arizona's future.

**Objective 3.2: Provide resources and services to promote healthy lifestyles, resulting in compressed morbidity and reduced mortality from preventable and chronic diseases.**

<u>STRATEGIES</u>		<u>Lead Agency</u>	<u>Key Partner</u>	<u>Start/End Dates</u>	<u>Progress/Accomplishments</u>
b.	Promote independence through the availability and accessibility of non-medical home and community based services.	DES	Governor's Advisory Council on Aging, Area Agencies on Aging	9/30/05 - Ongoing	See DES 2014 Update
f.	Facilitate coordination of immunization efforts among older adults.	ADHS	TAPI, GACA		See ADHS 2014 Update

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### Goal 4: Increase the safety and well-being of older Arizonans.

Safety in our communities is important for ensuring both the health and financial well-being of older adults. With increasing numbers of older adults living in their homes and living alone, maintaining safe communities will need more attention and take new strategies.

#### Objective 4.1: Promote new and existing strategies to improve community safety for older adults.

<u>STRATEGIES</u>		<u>Lead Agency</u>	<u>Key Partner</u>	<u>Start/End Dates</u>	<u>Progress/Accomplishments</u>
b.	Promote medical review programs that promote early intervention for those with compromised driving ability; find a method of ensuring that senior drivers have the physiological skills to continue operating a vehicle safely.	Arizona Department of Transportation (ADOT)	GACA	Ongoing	In 2014, GACA received updates on efforts to improve access to the ADOT procedure for reporting unsafe drivers and the posting of the fact sheet created for physicians who report unsafe drivers. The ADOT Liaison also reported on updates to the GrandDriver Brochure offered as an information and referral piece for older drivers and caregivers. Information on coordinated mobility management efforts in the state impacting older adults was shared as well.

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### Goal 5: Strengthen Arizona's economy by capitalizing on an integrated and well-trained informal, paraprofessional, and professional workforce.

With the first wave of Boomers attaining retirement age in 2006, both public and private sectors need to develop work environments and coordinate opportunities that maintain a strong, diverse paraprofessional and professional workforce with strategies that include support for workers and their family members with caregiving obligations.

#### Objective 5.2: Create a stable and well-trained (in aging) workforce sufficient to meet the growing care needs in Arizona.

<u>STRATEGIES</u>	<u>Lead Agency</u>	<u>Key Partner</u>	<u>Start/End Dates</u>	<u>Progress/Accomplishments</u>	
a.	Cooperate with State medical schools to support professional training programs that produce gerontological specialists and fill gaps in medical service availability.	AHCCCS	GACA	On Hold	Placed on hold due to lack of resources & staffing.
i.	Develop training materials for regional system staff on services and programs.	DES	Governor's Advisory Council on Aging, University of Arizona, Area Agencies on Aging	Ongoing	DES 2014 Update – DES implemented the Arizona Respite Locator, an online service that connects direct care respite workers with family caregivers seeking respite. The website also has extensive information and training that can be accessed by direct care workers that register on the website.
j.	Provide creative incentives to those providing direct care to the elderly.	AHCCCS		Beginning 2013	DES 2014 Update - AHCCCS took over as the lead agency overseeing the Direct Care Worker program.

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**Objective 5.3: Promote a coordinated workforce development approach between public and private entities to benefit from the capabilities and experience of a mature workforce.**

<u>STRATEGIES</u>		<u>Lead Agency</u>	<u>Key Partner</u>	<u>Start/End Dates</u>	<u>Progress/Accomplishments</u>
b.	Increase employment opportunities with a living wage and training opportunities for older Arizonans.	DES	Governor's Advisory Council on Aging, Area Agencies on Aging, Pima County One-Stop center, Achieve Human Services	10/1/2005 - Ongoing	See DES 2014 Update
i.	Coordinate with the GACA Mature Workforce Committee to develop a public awareness campaign for employers/local employment agencies on utilization of mature workers.	DES		Task Completed	

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### Objective 5.4: Implement human resource policies that balance the needs of state employers with the changing needs of an aging workforce.

<u>STRATEGIES</u>		<u>Lead Agency</u>	<u>Key Partner</u>	<u>Start/End Dates</u>	<u>Progress/Accomplishments</u>
x.	Coordinate with the Department of Administration, as appropriate, and assist in developing retirement transition opportunities as appropriate for aging state workers.	GACA	ADOA	Task Completed	State of Arizona certified as Mature Worker Friendly Employer in 2010; recertified in 2014

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### Goal 6: Enhance the State's capacity to develop and maintain the necessary infrastructure to deliver services in a culturally appropriate, timely and cost effective manner.

Every aspect of living in Arizona may be affected by the future changes in our increasing and changing population. Housing, transportation, health care, education and other state-supported services will take shape based on the needs of our diverse population. The ability of the State to adapt to change, incorporate the use of new technology, form public-private partnerships to create and expand services to reach all corners of the state will be some of the challenges and opportunities that face Arizona as we grow.

#### Objective 6.3: Promote a coordinated workforce development approach between public and private entities to benefit from the capabilities and experience of a mature workforce.

<u>STRATEGIES</u>		<u>Lead Agency</u>	<u>Key Partner</u>	<u>Start/End Dates</u>	<u>Progress/Accomplishments</u>
i.	Ensure continued collaboration between State agencies and community partners by identifying and implementing programs and services that address evolving issues affecting older adults.	GACA	All state agencies, community partners	Ongoing	Aging 2020 continues to be coordinated through the Governor's Office on Aging. Aging 2020 partners participate in related activities such as the Fall Prevention Coalition and the Arizona Alzheimer's Task Force.

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<u>STRATEGIES</u>		<u>Lead Agency</u>	<u>Key Partner</u>	<u>Start/End Dates</u>	<u>Progress/Accomplishments</u>
b.	Develop and promote policy initiatives that address new and developing issues related to aging that affect the quality of life for older Arizonans, their families and the communities where they live.	GACA	All state agencies and community partners	Ongoing	The Advisory Council on Aging conducted an internal review in 2014 that resulted in restructuring of priorities and committee structure. GACA selected new priority areas of focus and created the Aging in Community Committee to address overall concerns of aging Arizonans. GACA voted to maintain the Legislative and Policy Coordinating Committee to help coordinate advocacy agendas for aging issues. GACA continues to support work of the Arizona Fall Prevention Coalition and the Arizona Alzheimer's Task Force and their efforts to develop and promote policy initiatives related to dementia.

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### Goal 8: Promote effective and responsive management for all aging services.

To adequately serve the growing numbers of older Arizonans, changing the way the State does business must be coupled with identifying and developing new funding mechanisms, innovations in service delivery systems and expanding collaborative efforts among state agencies.

#### Objective 8.3: Use cross-agency collaboration to reduce administrative costs and maximize results.

<u>STRATEGIES</u>		<u>Lead Agency</u>	<u>Key Partner</u>	<u>Start/End Dates</u>	<u>Progress/Accomplishments</u>
a.	Participate in the Interagency Council on Long Term Care, the Governor's Advisory Council on Aging, the Citizen's Work Group on the Long Term Care Workforce, and other work groups to identify gaps in services and facilitate mutual improvement efforts.	DES	GACA	Task Completed 6/30/11	
b.	Through the Aging 2020 process, promote cross-agency collaboration and leveraging to promote streamlining and improve system management.	GACA	State Agencies	September 2005 - Ongoing	12 state agencies/offices remain actively engaged in Aging 2020 and share resources and information in an effort to enhance awareness of aging concerns. Shared materials were posted on the Aging 2020 webpage: <a href="http://www.azgovernor.gov/aging/Aging2020.asp">http://www.azgovernor.gov/aging/Aging2020.asp</a> .

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<b>Key:</b>	<b>Participating State Agencies and Boards</b>
ABOR	Arizona Board of Regents
ADHS	Arizona Department of Health Services
ADOA	Arizona Department of Administration
ADOH	Arizona Department of Housing
ADOT	Arizona Department of Transportation
AG	Arizona Attorney General's Office
AHCCCS	Arizona Health Care Cost Containment System
AOT	Office of Tourism
DES	Department of Economic Security
DPS	Department of Public Safety
GACA	Governor's Advisory Council on Aging
GOA	Governor's Office on Aging