



## GOVERNOR'S ADVISORY COUNCIL ON AGING

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### Meeting Minutes

January 7, 2011

9:00 a.m. – 1:30 p.m.

Executive Tower, First Floor Conference Room  
1700 W. Washington Street, Phoenix, Arizona 85007

#### **Council Members, Liaisons, and Participants Present**

Kati Bates, Charles Brown, Allison Crissman Perrin, George Evanoff (Chair), Joyce Finkelstein, Bernadine Hoffman, Noreen Nickerson-Cruz (Secretary), Joe Woods (Vice Chair), Larry Woods, Karen Zanzucchi, Kara Dassel, Steven Killian, Loretta Crimi for Mike Normand, Ramona Rusinak, P.J. Schoenstene, Melanie Starns, and Pam Stevenson

#### **Council Members Absent**

Dana Campbell Saylor and Marilyn Johnson

#### **Council Staff Present**

Cathy De Lisa, Elsa Gaynor, and Claire Parriott

#### **Guests Present and Signing In**

Lee Begay, Nancy Gilliam, and Christy Kramer

#### **Call to Order, Welcome, Introductions & Housekeeping**

Council Chair George Evanoff called the meeting to order at 9:02 a.m. A welcome and introduction period followed.

#### **Review and Approval of Minutes**

Minutes from the September 24, 2010 meeting were reviewed. *Council Member Bernadine Hoffman made a motion to approve the minutes as presented; Noreen Nickerson-Cruz seconded the motion. The motion passed unanimously.*

#### **Council Chair Report**

- *Recommendations for 2011 Committee Planning items* - The recommendations for 2011 will be put forth at Committee Chair's Reports
- *2011 GACA Meeting Dates* – A copy of the *Governor's Advisory Council on Aging 2011 Committee & Council Meeting Dates* was circulated to the Council. *Council member Joe Woods made a motion to accept the 2011 meeting dates as written and Charles Brown seconded the motion. The motion passed unanimously.* A copy of the *Governor's Advisory Council on Aging 2011 Committee & Council Meeting Dates* is available through the Council on Aging office.

### **Deputy Executive Director's Updates**

Deputy Executive Director Cathy De Lisa reported to the Committee that Steven Killian has joined the Governor's Office as an Assistant Policy Advisor.

The Office on Aging is moving forward with the request to fill the Program and Project Specialist II position. If approved, the position will be posted on the State's website, [www.azstatejobs.gov](http://www.azstatejobs.gov).

A request has been made to the Arizona Department of Administration (ADOA) for a Legislative and Policy Intern through the ADOA *Arizona Interns in Action* program.

The Office on Aging will host a special interactive session with Jed Johnson, Director of the National Center on Senior Transportation on January 19, 2011. Thanks to assistance from Loretta Crimi, ADOT, we were able to invite all state and regional transportation systems and planning staff. Ms. De Lisa referred to the invitation e-mailed to the Committee and asked members to please RSVP to Claire Parriott at the Office on Aging. A copy of the invitation is available at the Office on Aging.

With the support of Governor's Office, the Office on Aging will continue to explore collaborations with the Alzheimer's Association Desert Southwest Chapter and Alzheimer's Consortium including a collaborative mini conference.

Ms. De Lisa reported the Annual Report has been delayed due to the lack of an Annual Planning meeting, impacting the process and timeline for determining Committee priorities for 2011. Council Chair George Evanoff is providing direction on the GACA 2010 Annual Report.

Ms. De Lisa reported the impact of the state budget on the Council is unknown at this time.

### **Committee Reports**

**Executive Committee** – Council Chair George Evanoff reported the Executive Committee met and discussed planning for Senior Action Day(s) 2011. The Executive Committee is planning to hold seven events across the state.

The Council discussed locations, facilities and the length of each event. Council Chair George Evanoff put a motion on the table that the Council will hold Senior Action Days at locations and times to be determined by the Executive Committee during the months of February, March and April 2011. *Council member Charles Brown made a motion the Council will hold Senior Action Days at locations and times to be determined by the Executive Committee during the months of February, March and April 2011. Council member Joyce Finkelstein seconded the motion. The motion passed unanimously*

**Legislative & Policy Coordinating Committee (LPCC)** – Committee Chair Charles Brown reported that the Committee approved the minutes from the November 4, 2010 meeting. LPCC had a good meeting with the primary goals of reviewing and discussing the recommendations made by the Executive Committee and presenting a motion to the Council today. As priorities for 2011 LPCC agreed to these objectives: (1) Build an older driver safety awareness campaign, and (2) provide Legislative research for the Council committees. *Committee Chair Charles Brown made a motion to continue the Older Driver Safety program and to provide legislative*

*research for all Council committees. Larry Woods seconded the motion. The motion passed unanimously.*

**Mature Workforce Committee (MWC)** – Committee Chair Larry Woods reported the Mature Workforce Committee discussed the Executive Committee recommendations. *Committee Chair Larry Woods made a motion that a Sub-Committee be formed to research what programs exist in the state that impact Mature Workers. Charles Brown seconded the motion. The motion passed unanimously.*

The Committee also heard from Joel Millman regarding the Senior Community Service Employment Program (SCSEP).

**Social, Health & Alzheimer's Committee (SHAC)** – Committee Chair Bernadine Hoffman reported the Committee approved the minutes of the November 4, 2010 SHAC meeting and the Oral Health Sub-Committee approved the minutes from the November 18, 2010 meeting. An Oral Health Sub-Committee meeting has been proposed for February 3, 2011.

The Committee heard from Oral Health Sub-Committee Co-Chair Dr. Robert Birdwell on national trends and proposed legislation regarding oral health for seniors. Dr. Birdwell provided an Oral Health Sub-Committee report and an update on AHCCCS dental services for adults.

The Committee also discussed the Executive Committee recommendations on SHAC priorities for 2011. No Sub-Committees were formed as the Department of Economic Security/Division of Aging and Adult Services (DAAS) will be coordinating the actions proposed on goals two(2) and three (3).

*Committee Chair Bernadine Hoffman made a motion that the Council adopt and pursue the SHAC priorities for 2011 as recommended by the Executive Committee. Larry Woods seconded the motion. The Motion passed unanimously.*

**Ad Hoc Committee** – Deputy Executive Director Cathy De Lisa reported the Ad Hoc committee working with the Governor's Commission on Service & Volunteerism did not meet so there is no report.

### **Liaison Reports**

**Arizona Health Care Cost Containment System (AHCCCS)** –P.J. Schoenstene, AHCCCS Liaison, provided the Council with a handout of the most current Arizona Long-Term Care System (ALTCS) enrollment figures. As of December 1, 2010, there are 50,666 enrollees in long-term care.

Ms. Schoenstene informed the Council that contract applications (Request for Proposal) will be out January 31, 2011. Bids will be received by April and awards will be announced in May 2011. The new contracts will be in effect as of October 1, 2011. Request for Proposals last three years with an additional two years extension available.

Ms. Schoenstene announced several staffing changes. Alan Schaeffer, ALTCS manager, will resign as of February 4, 2011. Mr. Schaeffer has been with the State since 1989. Jaime Schneider has been hired as part of the Patient Protection and Affordability Care Act.

For more information, please visit [www.azahcccs.gov](http://www.azahcccs.gov) for RFP status and updates. A copy of the *ALTCS Enrollment By County* is available through the Council on Aging office.

**Arizona Association of Area Agencies on Aging (AZ4A)** – Kara Dassel, AZ4A liaison, introduced to the Council Lee Begay, Director of the Inter Tribal Council of Arizona, Inc., Area Agency on Aging Region 8.

Region 8 serves 20 tribal communities throughout Arizona providing congregate and home delivered meals, personal care, caregiver support and advocacy on behalf of their clients. Mr. Begay circulated to the Council a brochure, *Serving American Indian Elders*, explaining the services offered by Region 8.

Kara Dassel, AZ4A State Coordinator, explained to the Council AZ4A was developed to create a unified voice for Area Agency on Aging advocacy throughout the state. Ms. Dassel circulated to the Council a handout outlining and providing an overview of AZ4A, titled, *Arizona Association of Area Agencies on Aging (AZ4A)*.

Regarding state budget cuts AZ4A has released this statement: “Arizona’s Area Agencies on Aging are aware of the significant state deficit and that future budget cuts may be unavoidable; however, we ask that the State Legislature be fair in making cuts targeted to serve our vulnerable older adults throughout the state in a proportional manner.”

The four goals of AZ4A are to: (1) increase visibility of the Association, (2) increase effectiveness with Legislators, (3) strengthen infrastructure of the Association, and (4) increase resources and partnerships to enhance our mission.

AZ4A will also study, develop and share best practices with DAAS:

- To study best practices in consumer directed care and explore the feasibility of implementing pilot and/or model projects in Arizona
- To study best practices and alternative methods for preparing and delivering congregate and home delivered meals; pilot alternative systems in both urban and rural areas
- To study best practices in consumer directed care and explore innovative projects for the delivery of legal assistance services
- To develop a strategy for cost sharing and/or sliding fee scale for services provided using Older American Act and or state funds

In the future, DAAS may offer grants that AZ4A can apply for; thereby, eliminating competition between AAAs over grant funds.

A copy of the *Serving American Indian Elders* brochure is available through the Council on Aging office. A copy of *Arizona Association of Area Agencies on Aging (AZ4A)* is available through the Council on Aging office.

**Department of Economic Security/Division of Aging and Adult Services (DES/DAAS)** – Melanie Starns, DES/DAAS liaison, reported to the Council DAAS has been continuing their contract maintenance and working on monitoring tools for the 200+ contracts they oversee.

DES Director Neal Young has resigned effective Friday, January 14, 2011. The Governor's Office is expected to appoint a new director in the near future. DAAS has received approval to

fill two mission critical positions - the State Homeless Coordinator and the Nutrition, Health and Wellness manager (under the federal Older Americans Act).

DES hopes to see a fingerprint clearance card bill passed this year which would give the Division of Aging and Adult Services the authority for their contractors to obtain a Level 1 fingerprint clearance card. Currently, the statute includes authority for only a couple of programs within DAAS.

DAAS has recently renewed focus on Legal Services, as required by the federal funding agency. Upon the departure of the legal services program manager about a year and half ago, DAAS conducted a survey of providers and AAA directors to assess the training and technical assistance needs and redesign the legal services program to better meet these needs.

**Arizona Department of Health Services (DHS)** – Ramona Rusinak, DHS Liaison, reported the State Health Department Division of Licensing online form for submitting complaints is up on website [www.azdhs.gov/als/](http://www.azdhs.gov/als/). This form makes it easier for complaints to be submitted. The online application for license renewal for assisted living facilities is also available. Soon a new integrated health license will be available, combining clinical health and behavioral health licenses together. Integrating most community health services makes a difference in very rural areas for service delivery and continuity of care.

Community Health Centers (CHCs) have been growing throughout Arizona and there will be federal funding available although it is not in place yet.

The Arizona Living Well Program within the Division of Public Health received a continuation of their grant to provide evidence based health promotion programs. The Administration on Aging has additional funding for building the infrastructure to support delivery of the Stanford Chronic Disease Self Management program. The Arizona Living Well Institute has been established and is coordinating agencies and organizations wanting to be trained to deliver this program.

Over the past six months, within DHS the Arizona Living Well Program Manager has connected with the Bureau of Tobacco and Chronic Disease to broaden the focus to include chronic disease self management in tobacco cessation efforts through local health department staff.

DHS has had meetings with the Area Agencies on Aging (AAA) across the state in order to coordinate efforts on delivery of evidence based health promotion programming. The first report on milestones of the Stanford Chronic Disease Self Management Program (Arizona Healthy Living and the Arizona Living Well Program) was submitted to Administration on Aging and National Council on Aging. To date, 212 people have gone through the program.

**Arizona Department of Transportation (ADOT)** – Loretta Crimi, attending on behalf of Mike Normand, provided an update on three of the programs that ADOT Transit administers:

- 5310—Elderly Individuals & Individuals with Disabilities
- 5316—JARC—Job Access / Reverse Commute
- 5317—New Freedom Program which provides services beyond ADA and must be new services

Funding varies by program:

5310 – is funded about \$2.5 million

5316 – is funded under \$1 million

5317 – is funded under \$500,000

There is great demand for all of these programs. For the past grant year the programs have demand over and above money available:

5310 - 194%

5316 – 230%

5317 - 521%

It is hard for many groups to come up with the match money. The last two years the match has been 90-10 rather than 80-20 for the 5310 programs.

ADOT is required to send all program applicants through the United States Department of Labor. It takes approximately 18 months to go through the award process and receive a vehicle.

In addition, ADOT has been working on mobility management programs. Non-profits are already active in the program which would have one or two mobility managers in each region take responsibility for coordinating all of the different transportation programs available. In order to be eligible to apply, agencies have to be part of the quarterly coordination plan.

ADOT's Multi-Modal Planning Division has been working hard on RAIL/Livable Communities. Conversations and partnerships continue with different railroads in order to move forward bringing together a team of experts regarding a Tucson to Phoenix route. If successful, they may move forward with routes to Williams, Flagstaff, Nogales, and high tourist traffic areas.

Ms. Crimi circulated to the Council a *2011 Application Workshop Schedule for Special Needs Transportation Programs*. A copy of the *2011 Application Workshop Schedule for Special Needs Transportation Programs* is available through the Council on Aging Office.

**Arizona Attorney General's Office (AG)** –Pam Stevenson, AG Liaison, reported the Attorney General's Office is currently in a reorganization process. There has been interest in continuing the work on elder issues such as elder abuse, exploitation, and identity theft. Ms. Stevenson has been putting together a calendar of possible future events. Please forward any requests for programs/presentations such as Senior Sleuths or Anti-Crime University to Ms. Stevenson.

The Council took a ten minute break following the Liaison Reports and prior to the Legislative Process speaker.

### **Legislative Processes – How a Bill is Created and Becomes a Law**

Steven Killian, Assistant Policy Advisor to Governor Brewer, discussed the legislative process with the Council referencing the *Arizona Bill* pamphlet. A copy of the pamphlet is available through the Council on Aging office.

### **Announcements**

Council Chair George Evanoff made the following announcements to the Council:

- Council member Barry Spiker has resigned
- Happy Birthday to Council member Charles Brown

**Call to the Public**

No public comment received.

**Adjournment**

*The meeting was adjourned by Council Chair George Evanoff at 11:56 am.*

**Next Meeting**

**The next meeting of the Governor's Advisory Council on Aging is scheduled for March 4, 2011. Location to be determined and announced by public meeting notice posted at the GACA website, [www.azgovernor.gov/gaca](http://www.azgovernor.gov/gaca) .**