



GOVERNOR'S ADVISORY COUNCIL ON AGING

Meeting Minutes
January 13, 2012
10:00 a.m. to 12:30 p.m.

Arizona Capitol Complex, Executive Tower
Grand Canyon Room
1700 W. Washington Street, Phoenix, Arizona 85007

Council Members, Liaisons, and Participants Present

Becky Brimhall-Lepire, Charles Brown, George Evanoff (Chairman), Bernadine Hoffman, Marilyn Johnson, Doyle Meredith, Anne Morrison, Allison Perrin, Joe Woods (Vice Chairman), C.T. Wright, Karen Zanzucchi, Phyllis Antone, Debra Boehlke, Jay Dunkleberger, Dana Kennedy, Alan Oppenheim, Cindy Saverino, and Melanie Starns.

Council Members Absent

Kati Bates, Elizabeth Rohn-Nelson, and Nancy Stump.

Council Staff Present

Cathy De Lisa and Kim Jennings.

Guests Present and Signing In

Susan Archer & Debera Kopp

Call to Order & Welcome

Council Chairman George Evanoff called the meeting to order at 10:01 a.m. A welcome and introduction period followed.

Review & Approval of Minutes

Minutes from the September 23, 2011 meeting were reviewed. *Charles Brown made a motion to approve the minutes as presented; Marilyn Johnson seconded the motion. The motion passed unanimously.*

Council Chairman Report

Council Chairman George Evanoff stated the Executive Committee's planning session on December 8, 2011 was a good process, the committee recommendations were agreed upon, and now the committees will determine their timelines. Mr. Evanoff announced the end of his term as the Council Chairman. Ms. De Lisa presented Mr. Evanoff with a certificate of appreciation from the staff and thanked him for his service.

Deputy Executive Director's Updates

Deputy Executive Director Cathy De Lisa announced the new Council Members: Doyle Meredith from Prescott Valley, Becky Brimhall-Lepire from Carefree, and Trudy Schuett from Yuma. Ms. De Lisa stated that both Joyce Finkelstein and Noreen Nickerson-Cruz had asked her to express their best wishes to the members and gratitude for the opportunity to serve. Phyllis Antone was introduced as the new Council Liaison from the Arizona Indian Council on Aging (AICOA), and Ms. De Lisa welcomed her and also expressed gratitude for having state agencies name staff members as replacement liaisons to the Council. Ms. De Lisa reported that Deneen Dantimo had taken another position, and the Council's administrative assistant position was posted at the www.azstatejobs.gov website. Ms. De Lisa reported she would be hand delivering the Council's 2011 Annual Report on this date, and that Jena Grady, Governor's Office on Aging Intern, was working on posting the latest Aging 2020 agency updates on the Governor's Office on Aging website.

Committee Reports

Executive Committee – Council Chairman George Evanoff reported that the Executive Committee reviewed the priorities of the committees and felt all are moving forward in a positive progression. Council Chairman Evanoff stated the Executive Committee would be reviewing the by-laws to consider any necessary changes.

Legislative & Policy Coordinating Committee (LPCC) – Committee Chairman Charles Brown reported that discussions with the state legislators attending the LPCC meeting regarding legislation affecting older adults was very informative.

According to Council Chairman Evanoff, Senior Action Day feedback from seniors did include concerns related to transportation and oral health, and that the feedback was also a good start for the Council to work on various topics in the months and years ahead.

Committee Chairman Charles Brown reported that LPCC reviewed their 2012 priorities:

1. Older Driver Safety Campaign: Make edits to the Older Driver Safety Report as input is gathered from AARP, Department of Public Safety, Arizona Department of Transportation/Motor Vehicle Division, Arizona Association of Area Agencies on Aging, Arizona Automobile Association and the Department of Insurance.
2. Promote transit options in support of seniors' independence and include special reports/updates including those from:
 - a. Developmental Disabilities Planning Council's special transportation grant,
 - b. Verde Valley project on transportation,
 - c. Maricopa Association of Governments – MAG transportation project, and
 - d. Pima Association of Governments – PAG.
2. Ask the Social, Health and Alzheimer's Committee to consider researching health insurance practices regarding hearing aids.

According to Committee Chair Brown, the group also discussed reminding (Council) Liaisons of their value to LPCC and encouraging participation, encouraging LPCC member/Council members to attend Senate and House Transportation Committee hearings, inviting members of the Senate and House Transportation Committees to provide updates related to their priorities for transportation, and tracking and monitoring any cuts in ALTCS to seniors.

Chairman Brown also stated that GACA staff would be asked to continue to develop and disseminate the *Legislative Update* and conduct legislative research on behalf of the LPCC.

Mature Workforce Committee (MWC) – Council Chairman George Evanoff reported that Patrick Burkhart, Acting Director, Maricopa County Human Services Department - provided a presentation regarding workforce quality to the group. Council Chairman Evanoff stated the Governor’s Office on Aging staff is continuing with the certification and re-certification of employers, and Kim Jennings provided an overview of the certification and re-certification process, as requested. Ms. Jennings informed the Committee that the www.azmatureworkers.com website is currently being worked on and the tool kit will also be a part of the website. According to Council Chairman Evanoff, Mr. Forrester provided an overview of what the Marketing Outreach Task Force has accomplished as it relates to the MWC. Council Chairman Evanoff stated that the 2012 priorities for the MWC are:

1. Making state awareness of the Mature Workforce Initiative.
2. Website – www.azmatureworkers.com
3. Translating the information received from the survey into a tool kit.

According to Council Chair Evanoff, the Marketing & Outreach Task Force will be focusing on these, first. Also discussed by the MWC: re-certification of employers now certified, continued outreach to employers regarding certification and offering more than one cycle of employer certifications per year.

Social, Health & Alzheimer’s Committee (SHAC) – Committee Chair Anne Morrison reported that Deborah Schaus, Executive Director, Alzheimer’s Association Desert Southwest Chapter - provided an Alzheimer’s 101 session packed full of the latest information. Ms. Morrison stated that the Oral Health Sub-Committee (OHSC) has been in place since 2008; the three-year work plan was developed in 2009. Recent attendance at the Maricopa County Oral Health Leaders Advocate and Resources – MOLAR - coalition meeting indicated some duplication of priorities, efforts and membership between OHSC and MOLAR, and Ms. De Lisa had expressed the desire to find ways to avoid duplication and make best use of everyone’s time. The members of SHAC had discussed ways that might be accomplished. According to Ms. Morrison, SHAC reviewed the 2012 priorities:

- Continue the Oral Health Sub-Committee Three-Year Work Plan with focus on Year 3 goals and objectives,
- Marketing of and outreach on SHAC initiatives; Marketing and Outreach Task Force helps to build awareness of initiatives,
- Investigate request from LPCC to consider researching health insurance practices regarding hearing aids and start with the Department of Insurance Council Liaison,
- Continue updates on the Arizona Alzheimer’s Task Force and look at ways to support efforts after the March 2012 Work Team reports. (Mini presentation on advocacy still pending; basics of Alzheimer’s disease provided at 3.8.2012 meeting.)
- Review licensing/oversight of in-home services by direct care or home care workers,
- Develop email list of “champions” throughout the State in regards to special initiatives, projects or initiatives (example: Senior Action Day).

Marketing & Outreach Task Force (MOTF) - GACA staff member Kim Jennings reported the group had met and members were focused on development of the toolkit, enhancement of the website and certification/recertification of mature worker friendly employers.

Older Driver Safety Report Review Committee – Council Chairman George Evanoff stated the next meeting of this group had not been scheduled yet but would include those stakeholders outlined in the LPCC report in an effort to collect input for edits to the report.

Presentation

Council Chairman George Evanoff introduced Dan Harrigan, liaison to the Council from the Arizona Department of Transportation. Mr. Harrigan provided a presentation of “Coordinated Mobility Programs, A Collaborative Approach to Mobility.” According to Mr. Harrigan, ADOT is welcoming a new era of change through mission shift, customer focus, collaboration, integration, information technology, a new organization, and a mobility manager. Mr. Harrigan stated that the proposed elements of the plan are:

- Assessment of transportation needs for target populations,
- Inventory of available services and identification of redundancies and gaps,
- Strategies to address gaps in service,
- Identification of coordination actions to eliminate or reduce duplication of services, and
- Prioritization of implementation strategies.

Mr. Harrigan stated that there are many state and community challenges including leadership and partnerships. Mr. Harrigan stated that the steps to improve mobility are: assessment of travel needs, assessment of resources, broker needs and resources, and prioritize and charter implementation. Mr. Harrigan summarized that the real challenges include appropriate funding, recruitment of qualified people, commitment to operational data quality, understanding the market, creating the appropriate vision, monitoring service delivery, partnering with the community, flexibility in contracting, and insurance. A copy of the presentation is available for review at the Council on Aging office.

Liaison Reports

Area Agencies on Aging (AAA) – Dana Kennedy reported the AAAs are getting ready for their quarterly meetings on February 2-3 and that the Association has a Facebook and Twitter account. According to Ms. Kennedy, post holidays is a very busy time of the year, there are a lot of people in need and it’s amazing how many family members don’t know how to access services. Ms. Kennedy distributed an article from the Arizona Republic; *Network offers aid for elderly seeking way to ‘age in place.’* A copy of the article is available for review through the Council on Aging office.

Department of Economic Security/Division of Aging and Adult Services (DES/DAAS) – Melanie Starns, DES/DAAS liaison, stated that DES is working on three public awareness campaigns: Caregiving, Medicare Enrollment, and Senior Medicare Patrol (SMP). From the SMP program, seventy volunteers expressed interest as a result of that campaign. DES will also be kicking off a public awareness campaign for AZ Links – our Aging and Disability Resource Consortium – designed to assist older adults and people with physical and developmental disabilities connect with the various resources, programs, and organizations that may be of

assistance to them. The AZ Stand Down is being held February 3-5 at the Coliseum where homeless veterans are able to come and get connected with resources to help them get off the streets. Department of Veteran Services and Department of Veteran Affairs are heading the AZ Stand Down. Ms. Starns stated that new staff has been hired to fill the following positions for DAAS: SHIP manager, State Long Term Care Ombudsman, administrative assistant for Cindy Saverino, and a tribal relations liaison.

Arizona Indian Council on Aging (AICOA) - Phyllis Antone, recently appointed by the Indian Council to GACA stated there are 20 tribes that operate under ITCA. According to Ms. Antone, a statewide conference is planned on March 12-15 at the Westin La Paloma Resort in Tucson; 700-800 senior usually attend. Ms. Antone stated other major projects include Tuesday, January 17th legislative day for tribes, congressional hearing in April that include tribal members testifying for the needs of senior citizens in Region IX.

Arizona Health Care Cost Containment System (AHCCCS) – Jay Dunkleberger handed out the *January 2012 ALTCS Enrollment by County* document that outlines Arizona Long Term Care System - ALTCS enrollment figures. Mr. Dunkleberger stated that the acute contracts are due to expire September 2013 and AHCCCS has started working on the update or creation of the contracts and will have three venues for public input including January 18th from 2p – 4 pm at Arizona Bridge to Independent Living. Input can be sent by e-mail to the website or mailed to RFP Coordinator, 701 E. Jefferson Street, Phoenix, AZ 85034. A copy of the *January 2012 ALTCS Enrollment by County* handout is available for review through the Council on Aging office.

Arizona Department of Health Services (ADHS) – Alan Oppenheim stated that the on-line renewal system for Assisted Living facilities is going very well, and DHS is hoping to bring this service to the other licensing areas in the future. Mr. Oppenheim stated that nursing homes have never been a part of the national system for disaster drills and DHS is now getting them prepared. There is an online complaint form that can be accessed and filled out at anytime on the DHS website through licensing. Mr. Oppenheim stated that behavioral health licensing rules have opened and offer the opportunity for integration.

Arizona Attorney General's Office (AG) – Debra Boehlke reported that in March 2011, the office launched the new Taskforce Against Senior Abuse, TASA; a dedicated phone line has handled over 1,400 calls from seniors or about senior concerns. The TASA legislative committee has two legislative folders opened; one enhances sentencing if crimes are committed against vulnerable adults and the other allows concurrent jurisdiction (AG) with the county attorney offices around the state. The TASA Outreach committee has completed over 164 presentations in 34 communities to more than 10,000 residents and four Native American conferences in 2011. Ms. Boehlke stated that the AG's office has re-energized the MEAPA program pledge called "I WILL," asking people to take the pledge against elder abuse. The pledge was distributed; a copy of the pledge is available for review through the Council on Aging office. The AG's office is working on training for law enforcement agencies, community colleges, fire districts and other first responders regarding the laws about elder abuse.

Announcements

Debera Kopp stated that the Arizona Coalition for Assisted Living meets on January 23rd at Southwest Ambulance in Mesa. Council Chairman George Evanoff stated that on Wednesday, in Tucson, at 10 am Dr. David Alberts will speak at the Randolph Park.

Call to the Public

No public comment received.

Adjourn

The meeting was adjourned by Council Chairman George Evanoff at 11:34am

Next Meeting

The next meeting of the Governor’s Advisory Council on Aging is scheduled for March 9, 2012. Location to be determined and announced by public meeting notice posted at the GACA website: www.azgovernor.gov/gaca. These meetings are open to the public.