



## GOVERNOR'S ADVISORY COUNCIL ON AGING

### AGING IN COMMUNITY COMMITTEE (AICC)

#### MEETING MINUTES

July 8, 2016

10:15 a.m. – 11:45 a.m.

Arizona State Capitol  
Executive Tower Building  
Third Floor Conference Room  
1700 West Washington Street  
Phoenix, Arizona 85007

#### **Council Members, Liaisons and Participants Present**

Doyle Meredith (AICC Chairman), Becky Brimhall-Lepire, George Evanoff, Patsy Gillis, Deborah Hankerd, Diane Joens, Lisa O'Neill, Steve Wagner, C.T. Wright, Christine Bryson-Lazo, Pauline Komnenich, Kathy Rood, Shawn Trobia and Hannele Waissi

#### **Council Members Absent**

Melinda Preston, Trudy Schuett

#### **Council Staff Present**

Lizette Cordero, Cathy De Lisa

#### **Guests Present**

Rhonda Coates

#### **Welcome & Introductions, Review & Approval of 5.13.2016 Draft Minutes**

AICC Chair, Doyle Meredith called the meeting to order at 10:16 a.m. with a welcome then requested a review of the May 13, 2016 draft meeting minutes ahead of introductions. An edit to the information regarding the location of suppliers to the adult incontinent supply bank was requested and staff noted the revision. *Becky Brimhall-Lepire made a motion to approve the draft minutes as revised; C.T. Wright seconded the motion. The motion passed unanimously.* Introductions then followed the approval of the draft minutes.

#### **Adult Protective Services update and discussion**

The AICC Chairman introduced Rhonda Coates, Deputy Assistant Director of the Division of Aging and Adult Services at the Arizona Department of Economic Security (DES) who provided an update on the work of Adult Protective Services. According to Ms. Coates, the division is hosting a statewide conference, the first in over ten years, specifically for APS staff on July 13-14, 2016. Training topics include legal planning, stress management, law enforcement, safety awareness, wound/injury

assessment, caregiving and organizational change. In addition, awards will be presented to APS colleagues. Other updates included leadership changes, strategic planning and efforts to secure grant funding to develop and evaluate new assessment and screening tools. Ms. Coates discussed department data, metrics, scorecard and improvements made over the past year that reduced caseloads. Also discussed were efforts to widely educate on what APS does not have authority to do; no authority to take protective custody, no authority to do placement or to take authority over finances/assets. APS can gather medical records if abuse, neglect or exploitation. FY2015-2016 data shows a 16% drop in reports. The call centers received 28,961 calls; 13,096 online reports were received. June 2016 caseload averages were 43 per case manager in rural areas and 46 in urban areas; the goals for these are 30 and 40, respectively.

Members of GACA thanked Ms. Coates for taking time to provide the updates to AICC and invited her to return with more updates in the future.

### **Virtual Dementia Tour - report out**

At the invitation of the AICC Chairman, Executive Director, Cathy De Lisa provided an overview of the Virtual Dementia Tour® (VDT) on June 8-9, 2016 in partnership with Western Arizona Council of Governments/WACOG at the Beatitudes Campus. According to the Executive Director, staff researched and invited first responder organization throughout the state. The only areas not targeted were those WACOG covers and has/will offer the VDT and southeastern Arizona where a GACA member distributed flyers with an invitation. More than 90 organizations were in contact with the GACA office; 42 first responders participated. GACA Chair Becky Brimhall-Lepire and GACA Member and Phoenix Firefighter Paramedic, Steve Wagner provided insights and observations from their participation in the VDT and volunteer efforts at the event. The responses from a follow-up survey, (distributed to 60 invited participants who provided email addresses) were reviewed and discussed by the group, and AICC members commented on the high percentage of the 38 responses as strongly agree and agree on the 10 questions as well as positive individual responses included as comments. Several departments have indicated a desire to train more personnel using the VDT.

According to Ms. De Lisa, other invited participants (totaling 32) included Registrar of Contractors' investigators; staff from the Attorney General's office, Adult Protective Services, Department of Health Services, the Governor's Office of Constituent Services, AARP and the Alzheimer's Association Desert Southwest Chapter as well as the DES Director Tim Jeffries and Senator Don Shooter. Staff members from the Beatitudes Campus and the Executive Assistant of the Governor's Advisory Council on Aging were involved during stretches of time between appointments over the two-day period for an additional 30 participations. According to Ms. De Lisa, the Alzheimer's Subcommittee objective was met and exceeded with more than 100 people participating over the two-day event. Ms. De Lisa reported the successful VDT was an enjoyable and meaningful experience and expressed appreciation to the WACOG staff and the Beatitudes Campus.

A copy of the survey results is available through the Governor's Advisory Council on Aging office.

### **Presentation of Final AICC 2016 Proposed Objectives & Action**

The Committee Chair invited Vice Chair, Lisa O'Neill to lead dialogue on the AICC objectives as revised from discussions at the May LPCC meeting.

- Alzheimer's Subcommittee draft objectives – Vice Chair O'Neill noted the achievement of the first objective of this group as discussed during the VDT report. GACA Chair Becky Brimhall-Lepire reported that she would be attending the City of Tempe Dementia Friendly City meetings and reporting back for the second objective.

*After a call for a motion from the AICC Chairman, Steve Wagner made a motion to recommend to GACA the draft objectives for the Alzheimer's Subcommittee as presented; George Evanoff seconded the motion. The motion passed unanimously.*

- Transportation Subcommittee draft objective & wrap up - Vice Chair Lisa O'Neill referenced the draft copies of fact sheets prepared by LPCC member Christine Bryson-Lazo and the Executive Director for the July 8, 2016 LPCC meeting and provided as a handout.

*Following a discussion, the AICC Chairman called for a motion. Deborah Hankerd made a motion to recommend to GACA the Transportation Subcommittee draft objectives as written; George Evanoff seconded the motion. The motion passed unanimously.*

Copies of the committee objectives and draft transportation fact sheets are available through the Governor's Advisory Council on Aging office.

#### **Discussion of actions to be taken, timeline & assignments**

GACA Chair Becky Brimhall-Lepire asked that staff include the VDT in the November Planning Meeting preparations related to next steps.

Christine Bryson-Lazo and Executive Director De Lisa agreed to continue drafting fact sheets for wrap up of the Transportation Subcommittee objective. In an effort to ensure current resources, Ms. De Lisa requested assistance from GACA members to provide any updated transportation options from their parts of the State.

#### **Report Out & Discussion - AICC-related research, conferences, workshops, seminars, training opportunities, best practices, etc.**

Pauline Kommenich reported DUET would be holding a Caregiver Symposium on Thursday, October 6, 2016.

Shawn Trobia reported AARP offers the new Car Fit Program – an evaluation by a trained technician that helps older driver ensure best vision line, access to accelerator, brake and other operating mechanism of their own vehicle.

Steve Wagner reported on the University of Arizona Medical School in Phoenix CPR University two-day program for clinicians.

Becky Brimhall-Lepire reported that six GACA members and the Executive Director attended the AZ4A conference held in Flagstaff in May. In addition, Ms. Brimhall-Lepire reported on attendance at the Aging2.0 event that focuses on new innovations intended for older adults.

Cathy De Lisa reported on the \$1.5 million award to the City of Phoenix for affordable housing and economic growth in the Edison-Eastlake community, the Area Agency on Aging, Region One workshops in July, and the Governor’s Office of Youth, Faith and Family – Governor’s Volunteer Service Awards. In addition, Ms. De Lisa reported the Arizona Geriatrics Society was holding their conference “Self-Care for the Health Professional: Practicing What We Teach” on Friday, July 29 at the Black Canyon Conference Center in Phoenix. Ms. De Lisa offered to forward the links displayed to additional resources to those in attendance after the meeting.

**Adjourn**

AICC Chair Doyle Meredith adjourned the meeting at 11:41 a.m.

**NEXT MEETING:** The next meeting of the Aging in Community Committee of the Governor’s Advisory Council on Aging is scheduled for September 9, 2016; time and location to be announced by public meeting notice posted at the GACA website <http://govtrans.az.gov/gaca/>. These meetings are open to the public.